

ETHAN ALLEN PERSONNEL GROUP

59 Academy Street

Poughkeepsie, NY 12601

February 22, 2010

Mr. Joseph Metrandio

JAM ASSOCIATES

24 McKinley Lane

Poughkeepsie, NY 12601

Dear Joe,

Thank you for your recent visit to my daughter's home. She was convinced that the leaks in her ceiling were a signal for a new roof. After your inspection and minor repair, she was relieved that her problem was solved and she has several more years of anticipated life with her existing roof. That type of service is indeed rare, and most appreciated. I have come to rely on your attention to detail and professional follow up.

After struggling with problems at our commercial building in Poughkeepsie, I caught up with your company and finally had our major roof problem solved. This was followed up with another cost effective suggestion for reroofing of my commercial building in East Fishkill. When it comes to solving problems and coming up with a sensible solution, your service is first rate.

Thank you again for your outstanding service.

Sincerely,



Tony Domenico